

Everyone appreciates loyalty and at Elegance by TLC we always reward loyalty

The smile on your face as you leave the salon is reward enough for us, but we don't think that it's nearly enough. To reward your loyalty at Elegance by TLC we wish to welcome you to the Loyalty Club.

We want to give you that little bit extra in exchange for being a regular customer. Everyone is feeling the pressure of the credit crunch; this is our small way of making it just that tiny bit better for you.

When your appointment is over, please make sure you have your loyalty card stamped and dated (each circle represents an appointment, and on services over £20.00). As you can see, when you make your 9th visit you will receive a 10% discount! Once a card is completed you will be able to redeem on your next appointment, hand the full card in and simply ask for a replacement.

We are also launching a Loyalty Card for our clients who receive larger services, (each circle represents an appointment, and on services over £100.00) Therefore, if you receive a treatment of £100 or more when you make your 6th visit you will receive a 10% discount. Once a card is completed you will be able to redeem on your next appointment, hand the full card in and simply ask for a replacement.

- 1) The loyalty card is for one named person only and cannot be shared**
- 2) There will be two loyalty cards running – one for services £20.00 - £99.00 and one for services of £100 and over, you cannot use both loyalty cards for one service. You can only use one loyalty card per appointment**
- 3) The loyalty card is not transferable**
- 4) The first (green) loyalty card is for 8 visits and on your 9th visit you will redeem your card and also receive a new card. The second (pink) loyalty card is for 6 visits and on your 7th visit you will redeem your card and also receive a new one**
- 5) To collect loyalty stamps your loyalty card must be presented at the end of your service. It is the sole responsibility of the client to get their card stamped before leaving the premises. We cannot be held liable if any of the stamps are missed, and stamps cannot be backdated**
- 6) The loyalty card has no monetary value and is non-refundable and non-exchangeable.**
- 7) You are not able to collect multiple cards and use at the same time**
- 8) The loyalty card cannot be used with any other offers or discounts that we may be running at the time.**
- 9) We reserve the right to a) terminate the scheme b) decline to issue loyalty cards c) alter or amend the terms of the scheme at any time**
- 10) The Owners decision is final**